

R3: Redbridge Recovery & Reintegration Service

Stakeholder Newsletter - March 2018

Welcome

Welcome to our newsletter for Redbridge stakeholders. We hope that this newsletter will help us create an open and inclusive communication pathway with you, to let you know what is happening in Redbridge and how we intend to work with you to support the recovery of our service users.

About us

From 1st April 2018, the adult treatment system in Redbridge will be delivered solely by WDP under the service name **R3**. WDP have successfully delivered services in Redbridge prior to this contract and have also been effectively delivering substance misuse services across London and the South East for over 25 years. Read more about us on our website: <http://www.wdp.org.uk>

Key messages

We want to start as we mean to go on; there are a number of key messages that we would like to emphasise:



We value your expertise and wish to hear from you throughout the duration of our delivery so that we can ensure that our partnership becomes stronger than ever.



We will deliver the new service from the:
3rd Floor, Ilford Chambers, 11 Chapel Road, Ilford, IG1 2DR. Tel: 0300 303 4612; eFax: 0333 344 5915

We intend to expand Redbridge's current satellite provision; giving our service users the option of receiving support closer to home.



We will enhance existing referral pathways whilst also working to establish links with other services that we are not currently working with. We will continually review the effectiveness of established pathways; guaranteeing they are working seamlessly for all parties.



We believe that partnership working is integral to delivering a successful service. Consequently, we are committed to working in collaboration to provide our service users with a package of care that allows them to address their health, recovery and social related needs.

How we will work with you

A key component of our implementation plan is to contact local stakeholders to ensure that collaborative working practices are established and your feedback is incorporated into the design of the new service. Consequently, we will be:

- Contacting you to agree Information Sharing Protocols / joint working arrangements
- Sending you our Referral form (please find attached)
- Arranging meetings with stakeholders to review practices and discuss how we can best work together
- Holding regular stakeholder meetings
- Reviewing the effectiveness of established pathways; guaranteeing they are working seamlessly for all
- Annual Stakeholders Communication tour
- Providing open-house Substance Misuse training for stakeholders in Redbridge

Our service delivery

R3 will consist of a multi-disciplinary staff team comprising Doctors, Nurses, Recovery Practitioners and an in-house Counselling team. Core delivery components of **R3** include:

- Keyworking
- Opioid Substitution Therapy
- Outreach
- Alcohol-specific programmes
- Detox / Residential Rehab
- BBV screening / testing/ vaccinations
- GP Shared Care
- Pharmacy-based Supervised Consumption
- Needle & Syringe Programme
- Hospital Liaison
- Counselling
- Abstinence-based Recovery Day Service
- Targeted Criminal Justice interventions
- WDPs unique **Capital Card™** <http://capitalcard.org.uk/>

Your questions and feedback

We hope you have found this newsletter helpful and we look forward to working with you. If you have any questions or would like to provide us with content suggestions for future newsletters, email us at:

info.r3@wdp.org.uk / info.r3@wdp.cjsm.net